

SCRUTINY BOARD (ADULTS AND HEALTH)

TUESDAY, 13TH MARCH, 2018

PRESENT: Councillor H Hayden in the Chair

Councillors C Anderson, J Chapman,
B Flynn, J Jarosz, G Latty, J Pryor,
D Ragan, P Truswell and S Varley

Co-opted Member Dr J Beal

98 Appeals Against Refusal of Inspection of Documents

There were no appeals against refusal of inspection of documents.

99 Exempt Information - Possible Exclusion of the Press and Public

There were no exempt items.

100 Late Items

There were no formal late items.

However there was supplementary information in relation to Item 9: Care Quality Commission – Adult Social Care Providers Inspection Outcomes November 2017 to January 2018 – Appendix 1 (minute 106 refers)

101 Declaration of Disclosable Pecuniary Interests

No declarations of disclosable pecuniary interests were made at the meeting.

Dr Beal drew the Board's attention to his position as a member of Leeds Clinical Commissioning Group's Primary Care Commissioning Committee; as it was relevant to the update on GP services in Leeds (minute 106 refers). However, as the matter was non-pecuniary Dr Beal remained present for that discussion.

102 Apologies for Absence and Notification of Substitutes

No apologies for absence were received at the meeting.

103 Minutes - 13 February 2018

RESOLVED – Subject to the inclusion of Dr Beal to the list of attendees, that the minutes of the meeting held on 13th February 2018 be approved as a correct record.

104 Minutes of the Joint Health Overview and Scrutiny Committee (Yorkshire and the Humber) - 12 January 2018

The minutes of the Joint Health Overview and Scrutiny Committee (Yorkshire and The Humber) meeting held on 12 January 2018 were presented to the Board for information, with particular reference to providing the following:-

- A summary of activity of the Joint Health Overview and Scrutiny Committee (Yorkshire and The Humber) over a number of years.
- Confirmation that the work of the Joint Health Overview and Scrutiny Committee (Yorkshire and The Humber) had essentially been completed and was unlikely to meet again to consider matters associated with the planning and delivery of congenital heart disease services for adults and children.
- Confirmation that the future commissioning and delivery arrangements for congenital heart disease services for adults and children.
- Confirmation that the further assurance report identified in the minutes would, as a minimum, be presented to a future meeting of the Scrutiny Board (Adults and Health) – or its successor body – for consideration.

RESOLVED – That the minutes of the Joint Health Overview and Scrutiny Committee (Yorkshire and The Humber) meeting held on 12 January 2018, and details highlighted at the meeting be noted.

105 Delivery of GP services in Leeds - update

The Head of Governance and Scrutiny Support submitted a report that introduced an update from Leeds Clinical Commissioning Groups Partnership regarding the delivery of GP services across Leeds.

The report specifically highlighted matters associated with provision of services at Radshan Medical Centre in Kippax where, in October 2017, the provider of services had presented their formal resignation without prior warning.

In attendance at the meeting presenting the report were:-

- Dr Simon Stockill, Medical Director, NHS Leeds Clinical Commissioning Groups Partnership
- Gaynor Connor, Associate Director: Primary Care Development, NHS Leeds Clinical Commissioning Groups Partnership.

Also in attendance at the meeting were local Ward Members for Kippax and Methley, Councillors Keith Wakefield, Mary Harland and James Lewis.

In introducing the item, the Medical Director outlined the overall role of Clinical Commissioning Groups (CCGs) in terms of commissioning local GP services within the context of nationally negotiated and agreed contract framework.

It was also highlighted that CCGs were commissioning organisations and, as such, were not permitted to provide services directly – unlike Primary Care Trusts (PCTs) previously.

The Medical Director also provided some additional national context around the GP Forward View and funding and workforce issues across general practice.

The Medical Director outlined the details, including a brief background, associated with the circumstances leading to the imminent closure of the Radshan Medical Centre; and highlighted:

- Aspects of the CCG's consultation and engagement activities could have been improved.
- The provider's decision to terminate the contractual relationship to provide services at Radshan Medical Centre had been unexpected.
- The minimum notice period of 6-months had been submitted by the existing provider on 31 October 2017.

The Chair of the Scrutiny Board invited the local ward members to address the Scrutiny Board. The issues highlighted included:

- The CCG had been aware that the practice was to close from October 2017;
- Most patients first received a letter concerning the closure in January 2018;
- Communication had not been good for residents of Kippax or for patients of the Radshan;
- The practice had formed part of the local community for over 70 years; and pre-dated the NHS.
- The closure should be considered in the context of projected increases to the local population – largely as a result of new housing developments across the local area.
- Inconsistencies in approach and length of notice when considering potential closures in local GP areas.
- The involvement and communication with local ward members.
- General poor communication with patients / service users.
- Local residents needed reassurance about access to appointment.
- The impact of previous closures decisions on surrounding GP practices (including Garforth Clinic).
- The potential impact of availability of local public transport services.

The Medical Director sought to address the concerns expressed by local Ward Members and highlighted some additional points, including:

- The different needs, and therefore different type of relationships between patients and their GPs.
- Earlier involvement of local ward members would often result in less certainty / assurance at that time.
- The CCG had worked to prioritise higher risk patients to ensure re-registration and continuity of care.
- The timing and complexity associated with the Radshan Medical Centre.

The Scrutiny Board considered the details set out in the report and highlighted at the meeting and discussed a range of matters, including:

- The addition of qualitative performance data in future reports, including average waiting times for appointment, missed appointments, vacancies and levels of funding.
- The analysis of qualitative performance data, including patient experience, when considering the impact of GP closures in general and specifically in relation to the Radshan Medical Centre.
- The reporting of practice level surveillance group activity/ outcomes.
- Transitional funding arrangements associated with GP closures and list dispersals.
- The use and potential impact of technology in delivering GP services.
- The potential impact of Brexit (across a range of health and care professions and roles).
- CCG input, comment and impact analysis associated with development proposals.
- The lack of any national system for capturing and reporting GP workforce and workload data for benchmarking purposes.
- Matters associated with GP practices potentially 'cherry picking' patients.

In drawing the item to a close, the Chair thanked all those present for their attendance and contribution to the discussion.

RESOLVED –

- (a) That the information outlined in the report and discussed at the meeting be noted.
- (b) That the Principal Scrutiny Adviser draft a brief statement summarising the main issues identified by the Scrutiny Board.

(NB The Kippax and Methley local Ward Members left the meeting at the end of discussions on the Radshan Medical Centre, as part of this item).

106 Care Quality Commission - Adult Social Care Providers Inspection Outcomes November 2017 to January 2018

The Director of Adults and Health submitted a report that provided details of recent Care Quality Commission (CQC) inspection outcomes for adult social care providers across Leeds, alongside general information on the CQC ratings for providers in the City. Members of the Board had also received supplementary information in relation to inspection outcomes prior to the meeting.

The following were in attendance to introduce the report and address any questions from the Scrutiny Board:

- Councillor Rebecca Charlwood (Executive Member for Health, Wellbeing and Adults); and
- Mark Phillott (Head of Commissioning Contracts and Business Development Adults and Health).

The Executive Member for Health, Wellbeing and Adults addressed the meeting and highlighted that recent inspection outcomes showed an upward trend, with a 10% point improvement in providers rated as 'Good' across different elements of the adult care sector in Leeds (Rising from 64% to 74% over the period November 2017 to January 2018). The Executive Member also recognised that further work was required.

The Scrutiny Board raised and discussed a range of matters, including:

- Service user experience within the overall inspection process / ratings.
- The safety of service users where provider were rated as 'requires improvement' or 'inadequate'.
- Specific matters in relation to Seacroft Grange, Springfield, Donisthorpe Hall and Morley Manor.
- The general impact of nursing recruitment across Leeds' Nursing Homes
- The role of the Council were no safeguarding issues or contractual relationship existed – particularly in relation to Homecare Agencies across Leeds.
- Progress of the 'Leadership Academy' in supporting providers meeting the requirement of the 'well-led' domain.
- General progress in the recruitment of the Care Quality Team.

RESOLVED – That the report and details discussed at the meeting be noted.

Cllr. Pryor left the meeting at the start of this item at 3:00pm returning part way through.

107 Leeds Health and Care Plan: Inspiring Change through Better Conversations with Communities

The Chief Officer Health Partnerships submitted a report that provided an overview of the progress made in shaping the Leeds Health and Care Plan following the discussions with all Community Committee in November / December 2017.

The following attended the meeting and introduced the report:

- Tony Cooke – Chief Officer Health Partnerships, Adults and Health
- Paul Bollom – Head of Leeds Plan, Adults and Health

The Head of Leeds Plan presented the report and highlighted that the ongoing conversations with Community Committees had been key to the development of the Leeds Plan, reflecting a bottom up community led approach as a basis for integrating services and integrated working in Leeds.

The Scrutiny Board was reminded that Leeds faced significant challenges across health and social care, however recent Core City comparisons health, housing and homelessness and a range of public health indicators.

The Scrutiny Board considered the report presented and raised a number of issues that resulted in additional detail being highlighted at the meeting, including:

- Better infrastructure around communication with the proposed recruitment of additional communications posts.
- An £11m increase in CCG budget allocated due to increases in population. (Members of the Scrutiny Board identified the need for a clear statement on the current and forecast financial position across Leeds' Health and Care economy).
- Discussions around the operation of the initial and then enhanced Better Care Fund;
- Continuing discussions with Pharmacy representatives regarding the 'pharmacy' contribution to Leeds Health and Care Plan.

The Board noted the significant progress in developing the Leeds Health and Care Plan since the early discussions around the requirements of sustainability and Transformation Plans. The Board thanked the officers in attendance for their efforts in this regard.

The Board also expressed the view that detailed consideration was needed to ensure the improved approach would be sustained, including the need to ensure any new elected members would be suitably briefed following the forthcoming local elections in May 2018.

RESOLVED – That the details presented in the report and discussed at the meeting be noted.

Cllr. Chapman left the meeting at 3:30pm at the start of this item.

108 Chair's Update

The Head of Governance and Scrutiny Support submitted a report that provided an opportunity for the Chair of the Scrutiny Board to formally outline some of the areas of work and activity of since the previous Scrutiny Board meeting in February 2018.

The Chair updated the Board and specifically highlighted the following points:

- A working group meeting with Independent Monitoring Board (IMB) representatives from HMP Leeds and HMP Wealstun had been held on 5 March 2018, which would help inform the development of the Board's inquiry report.

- A CQC report on Review of Children and Young People's Mental Health Services had been published on 8 March 2018 which identified a series of recommendations requiring national, regional and local action. The Chair proposed this as a potential area for more detailed consideration in the new municipal year.
- An update on work around stroke care that had been received from West Yorkshire and Harrogate Health and Care Partnership.

RESOLVED –

- (a) To note the content of the report and the verbal update provided at the meeting.
- (b) To present details of the Care Quality Commission's report on the Review of Children and Young People's Mental Health Services for more detailed consideration in the successor Scrutiny Board in the new municipal year.

109 Work Schedule

The Head of Governance and Scrutiny Support submitted a report that presented proposals for the Scrutiny Board's work schedule for the remainder of the current municipal year 2017/18.

Scrutiny Board Members were advised of proposals for the Health Service Development Working Group, planned to take place on 6 April 2018, would focus on the following matters:

- Customer Contact and Satisfaction (as it relates to Adult Social Care);
- Community Dental Services;
- Community Adult Mental Health Services; and
- Maternity Services service proposals (subject to availability).

It was noted that due to time constraints, the Working Group would not consider the integrated performance and financial reports. However the information would still be provided to Scrutiny Board Members.

The Board also discussed the timing of the next formal Board meeting, which was proposed be held on 24 April 2018, which would focus on the Board's Health and Care Needs of Offenders Report.

RESOLVED –

- a) That details presented in the report, in particular the details set out at paragraphs 2.8-2.19, and outlined at the meeting be noted.
- b) That the proposed work schedule be agreed, subject to the inclusion of the proposed changes discussed at the meeting.
- c) That the draft minutes of the Executive Board held on 7th February 2018 and the Health and Wellbeing Board held on 19th February 2018 be noted.

110 Date and Time of Next Meeting

The next meeting of the Scrutiny Board (Adults and Health) will be Tuesday 24th April 2018 at 1.30pm. (Pre-meeting for all Scrutiny Board Members at 1.00pm).

The meeting concluded at 4.05pm.